

Interlibrary Services LAC Report January 9, 2008

Staff:

Interlibrary Services Specialist – Joann Bennett, Lending - Libby Hieber,
Borrowing – Abby Toth, Bobby Horner, and Philip Flick*,
Document Delivery and Lending – Jeremy Wilson

Requests Processed:

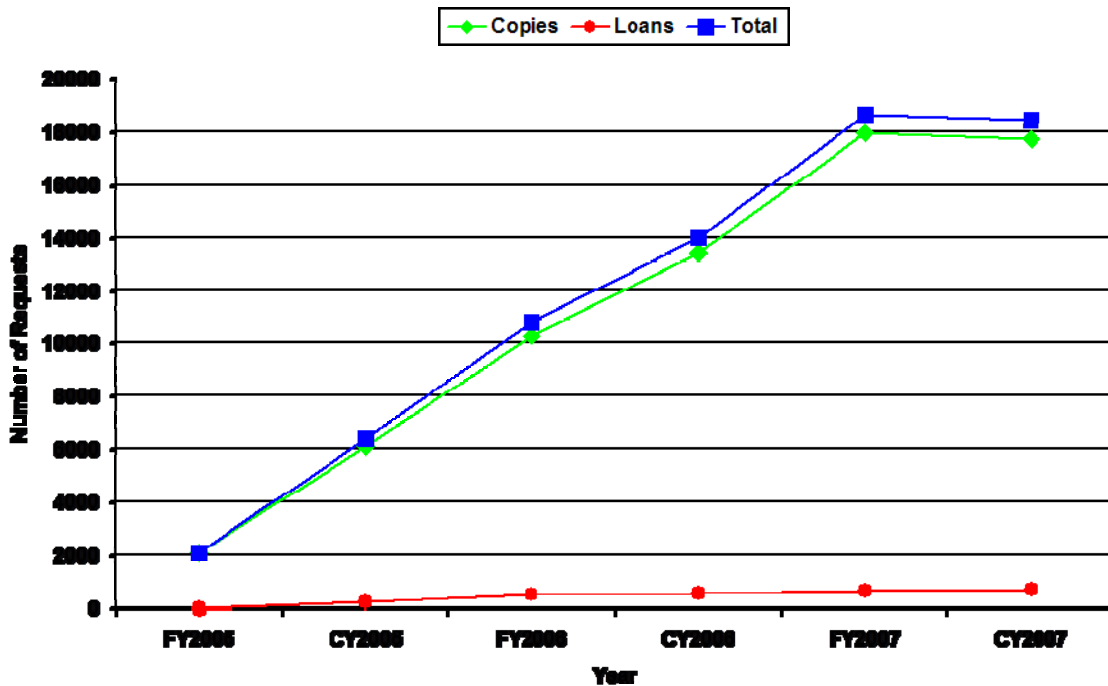
	FY00	FY01	FY02	FY03	FY04	FY05*	FY06*	FY07
Lending	32,286	35,724	44,294	49,506	37,711	42,550	45,659	44,640
Borrowing	22,266	20,916	18,473	16,887	18,513	22,376	26,059	30,352
Document Delivery (filled):						2,115	10,787	18,625

*Document Delivery requests are received in Borrowing in Illiad and are routed to Document Delivery.

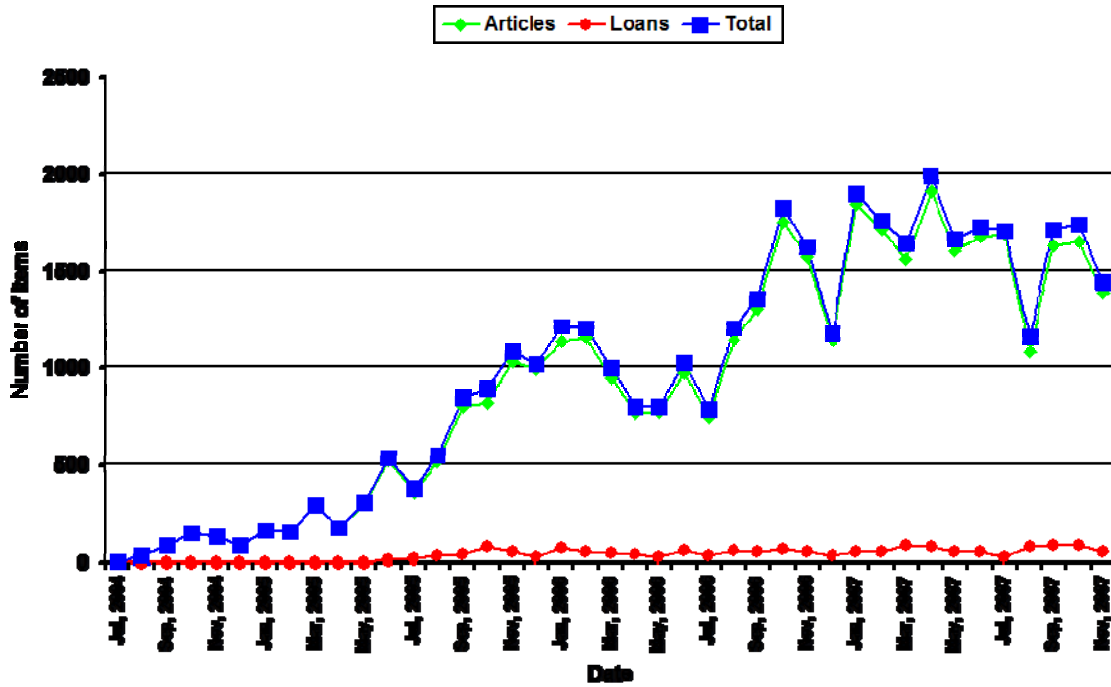
Document Delivery: Total of 39,278 requests 37,733 articles and 1,548 loans

	<u>FY05</u>	<u>FY06</u>	<u>FY07</u>
Copies	2,099	10,259	17,951
Loans	16	531	674
TOTALS	2,115	10,787	18,625

Document Delivery Requests Filled



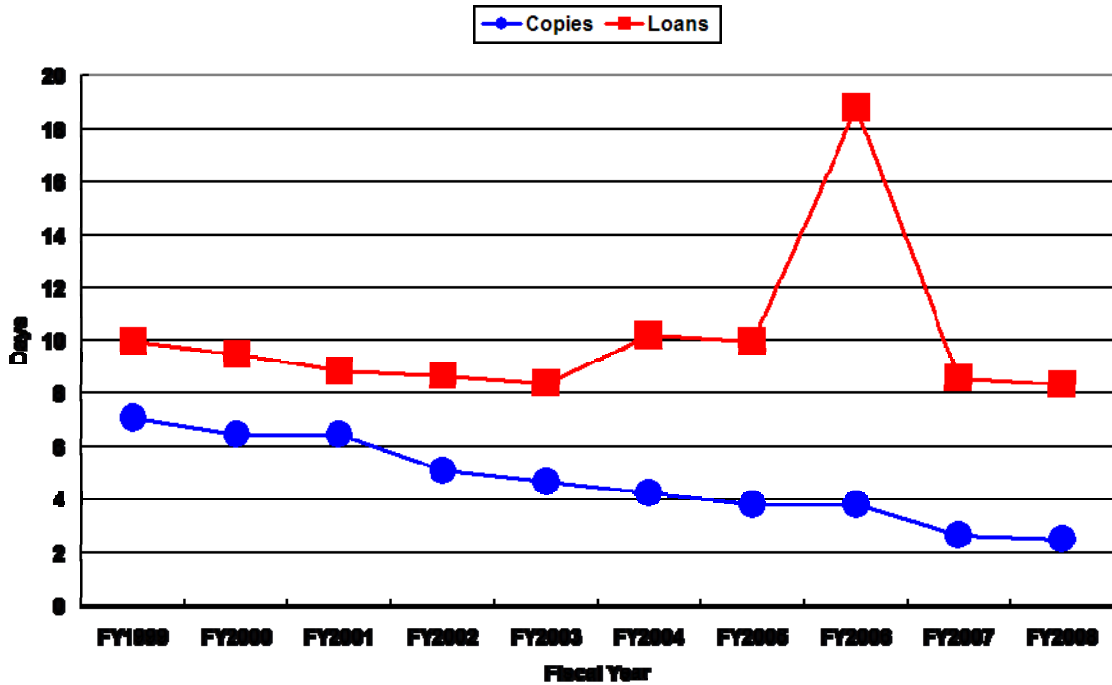
Document Delivery



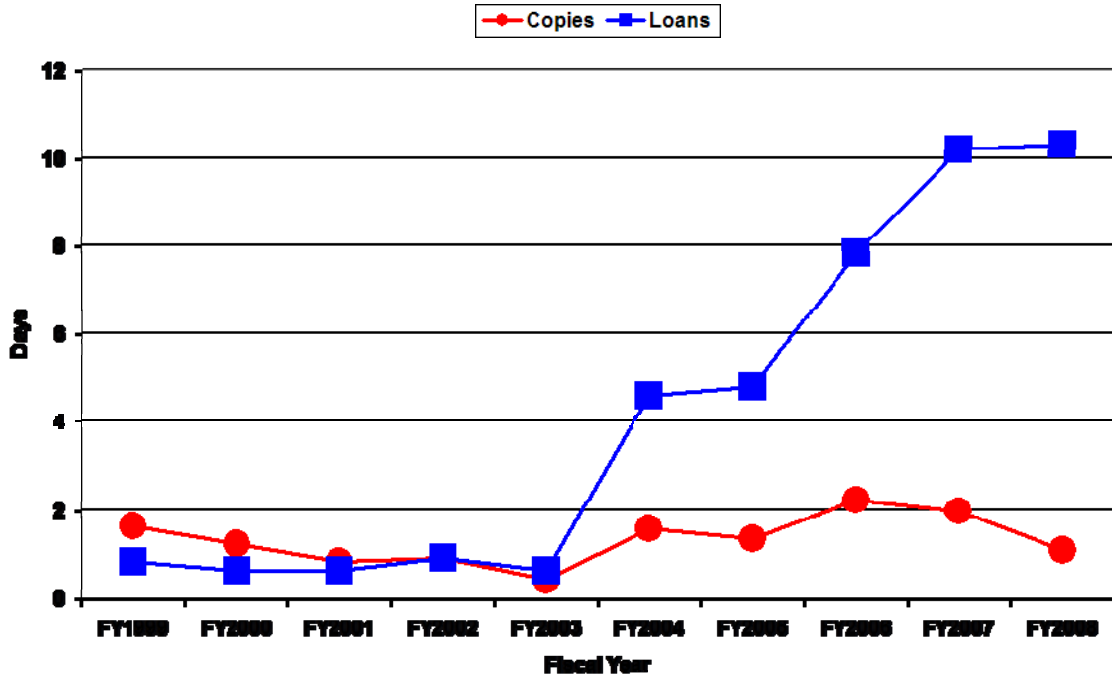
ALL ILS ACTIVITY DATA:

Turnaround Times and Fill Rate:

Borrowing Turnaround Times

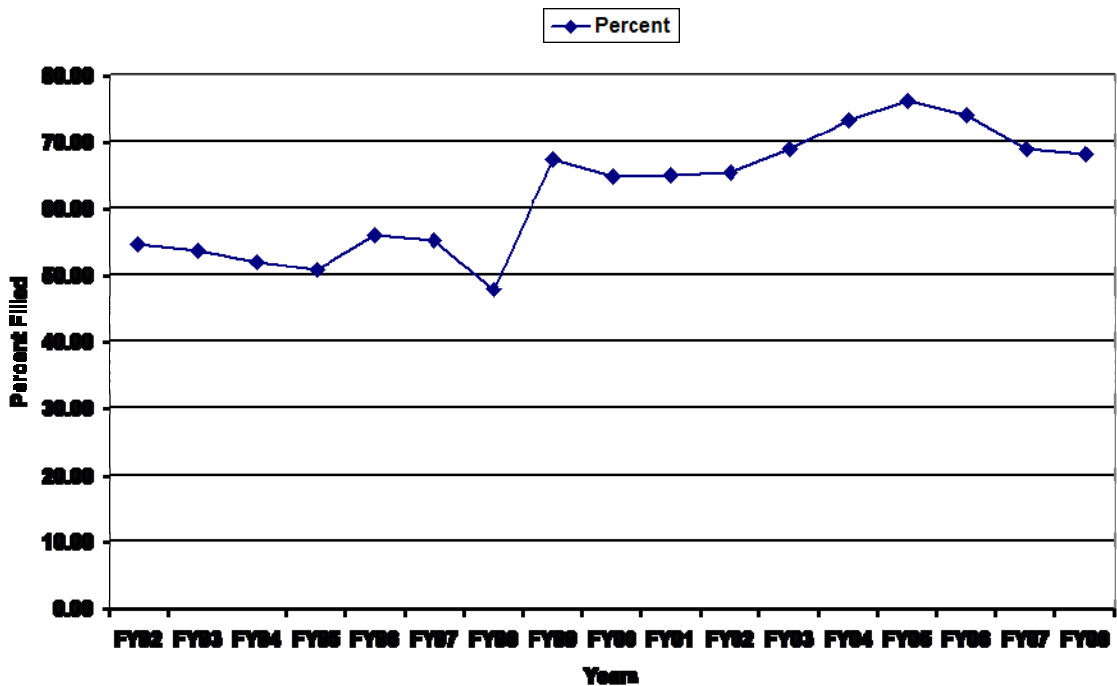


Lending Turnaround Times



In FY2003, we switched from Clio to Illiad which calculates turnaround times differently.

Lending Fill Rate



Future Projects:

1. New web pages for Illiad 7.2.
2. With help from Systems, implement unmediated borrowing in RAPID.
3. With help from Systems, implement unmediated lending in RAPID.

4. Increase use of Local Holdings capability in RAPID.
5. Study comparing UPS receipt data with OCLC completion dates.
6. Reduce Lending Turnaround Times.
7. Increase Lending Fill Rates.
8. Continue to provide journal data to the Collection Development Committee.
9. Continue to service public printers with paper and toner between 8 a.m. to 5 p.m. Monday thru Friday.

RAPID Consortia:

Joined RAPID in April, 2004. Since then, we have processed:
 Lending: Received 32, 148 requests and filled 86.9 % or 27,798.
 Borrowing: Submitted 29,609 requests and 94.46 were filled or 27,969.

RAPID Requests Processed:

	FY05	FY06	FY07
Lending	7,712	9,005	10,421
Borrowing	4,834	8,226	10,898

Current Members of RAPID:

Academic Pod E (Extensive)	ARL Pod	Academic Pod I (Intensive)
University of Arkansas University of Massachusetts Northern Arizona University Arizona State University University of Arizona University of Colorado at Boulder Colorado State University University of Delaware University of Denver Drexel University U Wisconsin, Ebling Library U Wisconsin, Madison U Wisconsin, Milwaukee Hong Kong U Sci & Tech Texas Tech University University of New Mexico Indiana/Purdue Indianapolis Iowa State University Baylor University Kansas State University University of Kansas University of Nebraska U Denver Law Library Brandeis University Mississippi State University	University of Massachusetts Northern Arizona University Arizona State University University of Arizona Boston University Boston College University of Colorado at Boulder Colorado State University Cornell University University Southern California Chinese University of Hong Kong University of Delaware University of Michigan U Wisconsin, Ebling Library U Wisconsin, Madison Hong Kong U Sci & Tech University of Hong Kong Texas Tech University Notre Dame University Purdue University University of New Mexico Iowa State University University of Kansas University of Nebraska University of Missouri MIT (Massachusetts Inst. of	University of Massachusetts Arizona State University University of Arizona Univ Massachusetts, Boston Univ Colorado @ Auraria Colorado State University Univ Northern Colorado University of Hong Kong University Southern California Chinese Univ of Hong Kong University of Delaware Drexel University U Wisconsin, Ebling Library U Wisconsin, Madison U Wisconsin, Milwaukee Hong Kong Inst of Education Hong Kong Polytechnic Univ Texas Tech University University of New Mexico Indiana/Purdue Indianapolis Baylor University Kutztown University La Salle University Boston University Med Library Marywood University Rowan University

<p> University of Missouri Northeastern Rutgers University National Taiwan University Oklahoma State University University of Oklahoma Oregon State University University of Oregon Tufts University Texas A&M University Brigham Young University University of Connecticut University of Utah University of Vermont West Virginia University New York University </p>	<p> Technology) Rutgers University Washington State University National Taiwan University Oklahoma State University University of Oklahoma University of Oregon University of Pennsylvania Princeton University Brown University University of South Carolina Tufts Univ, Hirsh Health Sci Lib University of Tennessee Texas A&M University Brigham Young University University of Connecticut University of Maryland Eccles Library University of Utah Columbia University New York University </p>	<p> National Taiwan University Oklahoma State University University of Oregon Villanova University University of Connecticut Univ Mass, Lowell Lingnan University University of Utah University of Vermont Marshall University West Virginia University New York University </p>