

Interlibrary Services

Current Practices

1. Receive Borrowing Requests via Web, FirstSearch, Print, DLS
2. Receive Lending Requests via OCLC, Auto-Graphics, Web, FAX, Mail, & Courier. We download from OCLC 3 - 4 times a day.
3. ILS Management Software is Illiad for lending and Clio for borrowing. They help track requests, both lending and borrowing and help automate some processes. We are moving to Illiad for these and additional functions.
4. Lending Delivery is via Ariel, USPS, Trans-Amigos Express (TX, OK, AR & NM), FedEx (GWLA), State Courier, & FAX.

5. Net Lender - Filled Requests

	FY00	FY01	FY02	FY03	FY04*	
Lending	20,944	23,201	28,982	34,021	10,797	
Borrowing	19,057	18,830	16,836	14,389	7,783	
Net Lender by:	1,887	4,371	12,146	19,632	3,014	

6. Staff

1 SLTA and 4 LTAs

Saturday is the only day requests are not processed.

Interlibrary Services Home Page

<http://www.library.okstate.edu/access/ils/index.htm>

Statistical Information:

Borrowing Statistics

Lending Statistics

Cumulative Borrowing and Lending Statistics

Lending and Borrowing Turnaround Times

Fill Rates

Reasons for No

Top Libraries We Loan To

Top Libraries We Borrow From

Impact of Availability of Full-Text Titles on Borrowing Stats:

	FY01	FY02	Difference	FY03	Difference
Copies	12,932	11,068	(1,864)	8,442	(2,626)
Loans	<u>5,898</u>	<u>5,768</u>	<u>(130)</u>	<u>5,947</u>	<u>179</u>
TOTALS	18,830	16,836	(1,994)*	14,616	(2,805)***

*93.5% of Reduction is for Journal Articles (Copies)

***100% of Reduction is for Journal Articles (Copies)

Trans Amigos Express

	Received	Sent	Annual Fee	Item
Packages Mar - Dec 2001	2818	2800	\$2500	\$.89
Packages Jan - Dec 2002	3536	4015	\$2700	\$.67
Packages Jan - Nov 2003	2923	3510		

Recent Changes

1. Prospero - Spring, 2001
2. ClioRequest - Summer, 2001
3. Using Voyager to circulate returnables - Summer, 2002
4. Moved ILS Pick-up to the Circulation Desk - Summer, 2002
5. Purchased and Implemented Illiad for lending in July, 2003 and for borrowing in December, 2003
 - Requires a Patron Login
 - New Request Forms
6. Using Voyager Courtesy and Overdue Notices for ILS Materials
7. Implemented Fines For Overdue ILS Materials Using Voyager Beginning November 1, 2003 - \$5/day/item
8. Use Voyager For Lending To Check-Out To GWLA Institutions

Future Activities

1. Implement RAPID
2. Install Prospero 2.0 (Currently using Ver. 1.37). Compare to Illiad.
3. Become "Paperless"
4. Use Voyager For Lending To Check-Out To Individual Institutions