

# Interlibrary Services LAC Report Sept. 7, 2005

## Current Practices

1. Receive Borrowing Requests via Illiad. May be completed by patron or via OpenURL.
2. Receive Lending Requests via OCLC, RAPID, and Autographics. Lending requests are downloaded every 1.5 hours.
3. Lending delivery is via Ariel, Illiad Odyssey, Trans-Amigos Express, UPS, USPS, State Courier, and FAX.
4. Illiad is used for processing lending, borrowing, annex, and document delivery requests.
5. Staff:  
Lending Supervisor position upgraded to Interlibrary Services Specialist in January, 2005.  
2 – LTII and 2 – LTI.

## Requests Processed:

	FY00	FY01	FY02	FY03	FY04	FY05
<b>Lending</b>	32,286	35,724	44,294	49,506	37,711	42,550
<b>Borrowing</b>	22,266	20,916	18,473	16,887	18,513	22,376

## Recent Changes:

1. Joined RAPID Consortia in April, 2004. Committed to 24 hour turnaround for articles. Members include: Arizona State, Colorado State, Columbia, Cornell, Iowa State, Northern Arizona, New York, Oklahoma State, Oregon State, Univ. Arizona, Univ. Colorado, Univ. Connecticut, Univ. Delaware, Univ. Hong Kong, Univ. Kansas, Univ. Massachusetts, Univ. Michigan, Univ. Missouri, Univ. Nebraska, Univ. New Mexico, Univ. Oregon, Univ. Pennsylvania, Univ. Tennessee, and Washington State. Also members are Linda Hall and the Center for Research Libraries.
2. Moved ILS office to Reading Room in July, 2004. Returned to ILS office on 1<sup>st</sup> floor in August, 2004
3. Library joined Center for Research Libraries in January, 2005. Toured CRL in June, 2005 and began using their collection following that.
4. OCLC changed ILL platform during late spring, 2005, which required that we prepare for and move to the new platform. With the assistance of Systems, we moved to Illiad 7.0.2 during Spring Break, 2005. This made us fully compatible with the new version of OCLC Resource Sharing.
5. Prepared for Ariel change from 3.4 to 4.0. This was a required upgrade. After much upheaval in the ILL community, we are currently waiting to upgrade to 4.1.
6. Began testing document delivery during Spring Break 2005, and continued testing with Vet. Med. faculty until July, 2005 when we began processing all requests for materials we owned as document delivery requests. The new ILS handout announces document delivery as a service we offer.

7. ILS began handling the paper and toner cartridge replacement for the public printers July, 2005. We currently are responsible for the printers Monday – Friday from 8 a.m. to 5 p.m. The Reference Desk is responsible during the other hours.

