

Interlibrary Services LAC Report January 31, 2007

Current Practices:

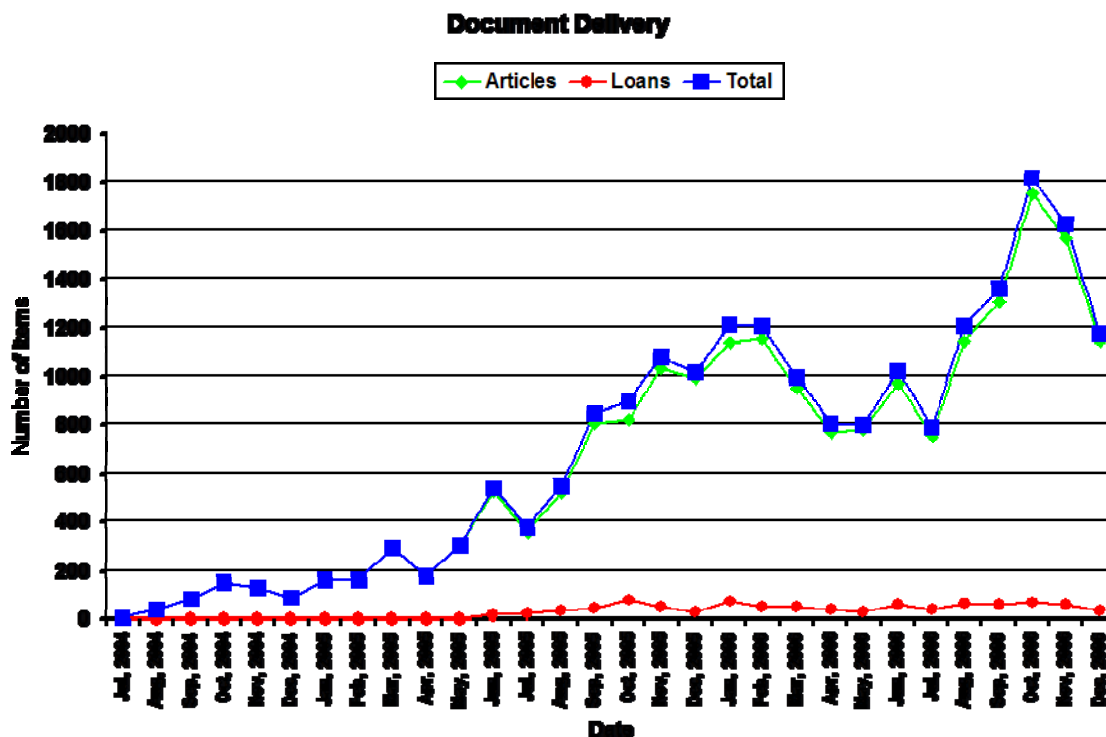
1. Process both lending and borrowing requests using Illiad.
(<http://illiad.library.okstate.edu/illiad/ill/logon.html>)
Illiad is 10 years old and is used by 784 libraries and 70% of ARL libraries.
2. Login username recently changed to O-Key email address.
3. Staff:
Interlibrary Services Specialist – Joann Bennett, Lending Leader – Libby Hieber, Borrowing Leader – Seth Gonzales, Audrey Heckmann - Borrowing, Amy Fettes - Borrowing, Document Delivery and Lending – Vacant and Interviewing (Newly Re-described Position)

Requests Processed:

| | FY00 | FY01 | FY02 | FY03 | FY04 | FY05* | FY06* |
|------------------|--------|--------|--------|--------|--------|--------|--------|
| Lending | 32,286 | 35,724 | 44,294 | 49,506 | 37,711 | 42,550 | 45,659 |
| Borrowing | 22,266 | 20,916 | 18,473 | 16,887 | 18,513 | 22,376 | 26,059 |

*Document Delivery requests are received in Borrowing in Illiad and are routed to Document Delivery. They are thus included in the Borrowing totals for FY2005 and FY2006. Document Delivery requests for FY2005 were 1,500 and for FY2006 were 8,100.

Document Delivery: Total of 20,836 requests 20,013 articles and 853 loans



RAPID Consortia:

Joined RAPID in April, 2004. Since then, we have processed:

Lending: Received 21, 385 requests and filled 87.8% or 18,776

Borrowing: Submitted 18,484 requests and 94.36 were filled or 17,441.

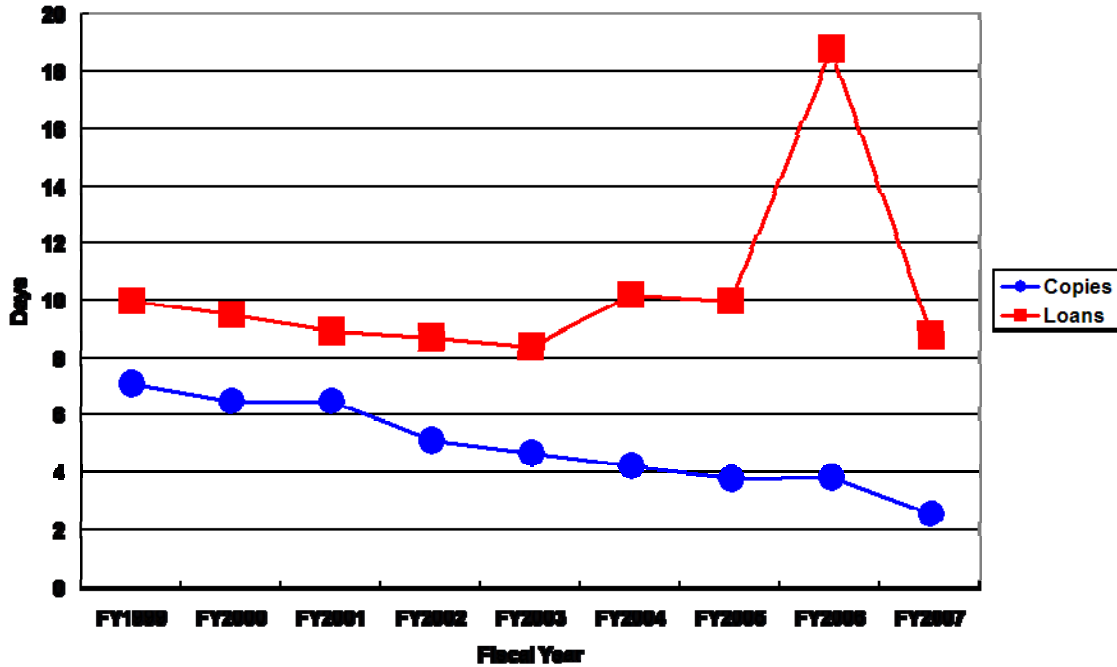
Current Members of RAPID:

| | | |
|--|--|--|
| Academic Pod E (Extensive) University of Massachusetts Northern Arizona University Arizona State University University of Arizona University of Colorado at Boulder Colorado State University University of Delaware University of Denver University of New Mexico Iowa State University University of Kansas University of Nebraska Brandeis University Mississippi State University University of Missouri Northeastern University of New Hampshire Rutgers University Oklahoma State University University of Oklahoma Oregon State University University of Oregon Tufts University Texas A&M University Brigham Young University University of Connecticut | ARL Pod University of Massachusetts Northern Arizona University Arizona State University University of Arizona Boston University Boston College University of Colorado at Boulder Colorado State University Cornell University University of Delaware University of Michigan University of Hong Kong Notre Dame University University of New Mexico Iowa State University University of Kansas University of Nebraska University of Missouri MIT (Massachusetts Inst. of Technology) Rutgers University Washington State University Oklahoma State University University of Oklahoma University of Oregon University of Pennsylvania Princeton University Brown University University of South Carolina University of Tennessee Texas A&M University Brigham Young University University of Connecticut Columbia University New York University University of Vermont New York University | Katrina University of Massachusetts Northern Arizona University Arizona State University University of Arizona University of Colorado @ Auraria University of Colorado at Boulder Colorado State University Cornell University University of Delaware University of New Mexico University of Kansas University of Nebraska Linda Hall Library Louisiana State University University of Missouri Oklahoma State University University of Oregon University of Pennsylvania University of Tennessee Brigham Young University Columbia University New York University |
|--|--|--|

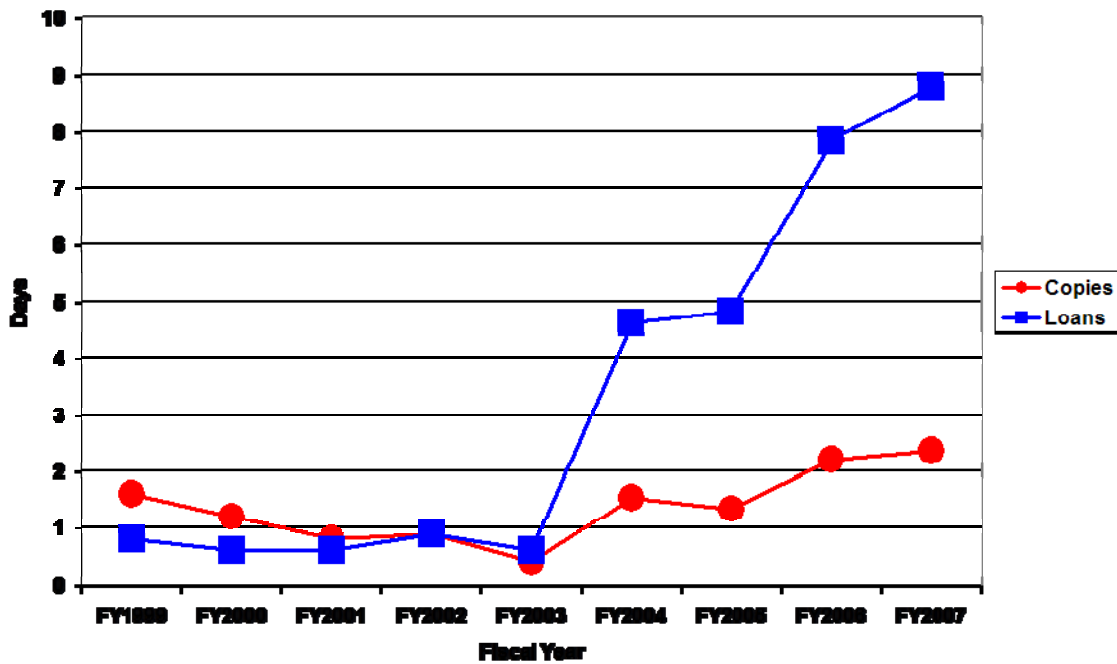
Texas Tech University joined the ARL and Academic E pods of RAPID on 1/16/07. The National Taiwan University also joined the ARL and Academic E pods on 1/20/07.

Turnaround Times and Fill Rate:

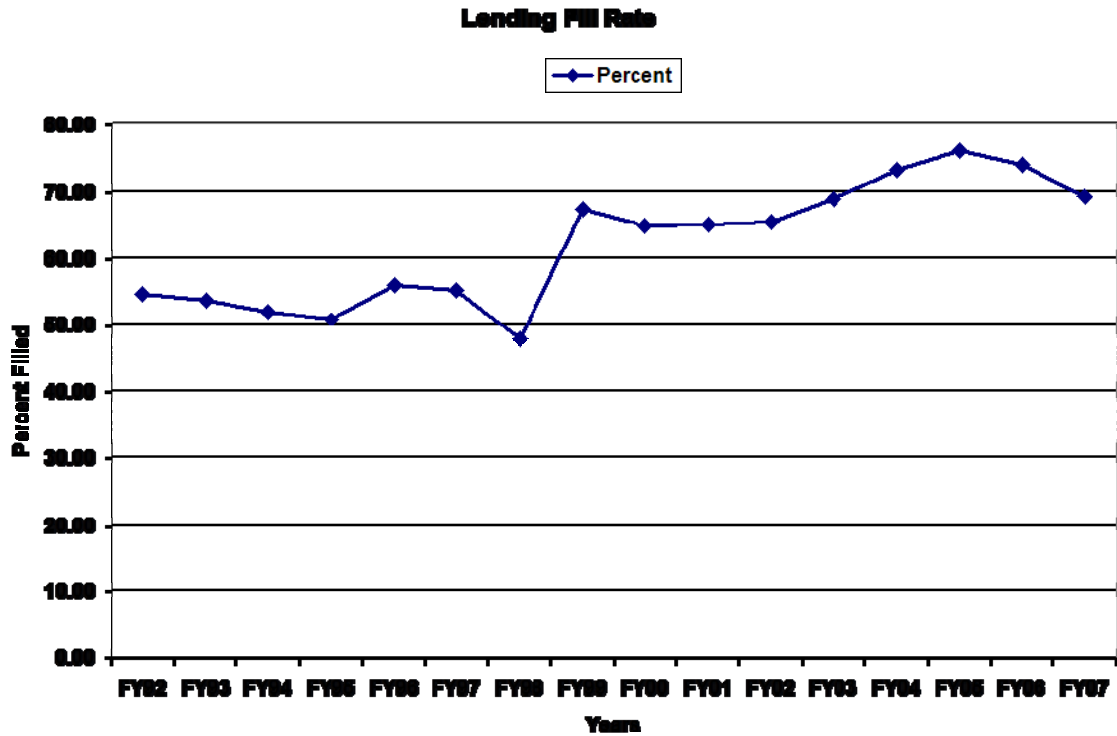
Borrowing Turnaround Times



Lending Turnaround Times



In FY2003, we switched from Clio to Illiad which calculates turnaround times differently.



Future Projects:

1. Illiad 7.2 will bring new web pages to be updated (Spring Break)
2. Reduce Lending Turnaround Times
3. Increase Lending Fill Rates
4. Continue to provide journal data to the Collection Development Committee.
5. Continue to service public printers with paper and toner between 8 a.m. to 5 p.m. Monday thru Friday.