

ANNE M. PRESTAMO, MLIS, EDD
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EDUCATION

Ed. D. Oklahoma State University (2000)
Information Communication/Technology
Dissertation: A Comprehensive Inventory of Technology and
Computer Skills for Academic Reference Librarians

M.L.I.S. University of Wisconsin-Milwaukee (1995)
Concentration in new technology and electronic sources including
the Internet, on-line searching, and hypermedia presentation tools

B.M. Kent State University, Kent, Ohio - Summa Cum Laude (1977)
Major - Cello Performance; Minor - Piano

Diploma New Richmond (WI) Senior High School - with Honors

LIBRARY-RELATED WORK & TEACHING EXPERIENCE

March 2005 to present **Associate Dean for Collection and Technology Services**
Associate Professor (March 2005-June 2006)
Professor (July 2006 – present)
Claud D. Kniffin Professor of Library Service and Education (March 2010 – present)
University Libraries, Oklahoma State University

- Administrative responsibility for Acquisitions, Cataloging, and Digital Library Services
- Principal responsibility for vendor relations
- Oversee the administration of the Oklahoma A&M Library System, which operates the Voyager library management system for 12 Oklahoma higher education institutions
- Manage \$7 million library materials budget in consultation with the Associate Dean for Research and Instruction
- Evaluate and select new online databases and journal packages and renewals in consultation with the Associate Dean for Research and Instruction
- Negotiate licenses and renewals for major online databases and journals
- Lead the exploration, evaluation, procurement, and implementation processes that resulted in selection of AquaBrowser as the Libraries' next-generation online catalog interface, and later Summon as the Libraries' web-scale discovery service.
- Evaluated and negotiated license for ContentDM to establish OSU's E-Archive to highlight and preserve the intellectual output of the University
- Coordinate licensing and online resource access with OSU-Tulsa Library and OSU Center for Health Sciences
- Evaluated and oversaw implementation of electronic order, invoice, and bibliographic record loads for monographs, resulting in streamlined workflows and more rapid patron access to new books
- Evaluated and oversaw implementation of CentralSearch, a federated search solution to enable simultaneous searching of multiple bibliographic databases across multiple vendor platforms
- Design and analyze a wide variety of statistical reports documenting usage of online resources and the Library's online catalog to inform purchase, renewal, and staffing decisions

- Serve as Library spokesperson with the press on topics related to digital library resources and technology
- Lead negotiation process for relocation of pre-1980 journal volumes to storage facility in accordance with the agreement reached through a campus-wide Open Forum process, including negotiation with Heads of academic departments, and coordination of workflows between Cataloging, Annex, and Stack Maintenance staff
- Represented the Library on the GWLA Collection Development Committee and the EPSCoR Science Information Group (through 2006)

July 2004

Interim Assistant Dean of Libraries

to

University Libraries, Oklahoma State University

March 2005

- Administrative responsibility for all departments in public and technical services
- Negotiate renewals for major online licenses
- Represent the Library on the GWLA Collection Development Committee & E-Reference Task Force, and the EPSCoR Science Information Group
- Principal responsibility for gathering, calculating, and compiling all required data for the 2003-2004 Association of Research Libraries (ARL) Statistics Report, 2003-2004 ARL Salary Survey, and NCES Academic Libraries Survey
- As the sole Interim Assistant Dean, perform any and all other functions as requested by the Dean

April 1999

Head, Digital Library Services (05/01-03/05)

to

Coordinator, Digital Library Services (04/99-04/01)

March 2005

Assistant Professor (4/ 99-6/00) Associate Professor (7/00 -present)

University Libraries, Oklahoma State University

- Provided overall leadership for Digital Library Services [DLS] including strategic planning for and development of appropriate library services and products supporting both distant learners and on-campus students and faculty who remotely access library resources
- Participated in the management and strategic planning of the Library by serving on the Library Administrative Council, Public Service Heads Group, the Collection Development Committee and the Endeavor Voyager Implementation & Upgrade Committee
- Negotiated terms and execute licensing agreements for online journals in partnership with Assistant University Librarian for Public Services and Collections
- Establish and maintain vendor relations for online resources
- Collected, maintained, analyzed, and disseminated Library website, online database, and journal statistics to inform subscription and renewal decisions
- Implemented access to new online journals and databases, working with vendors to insure proper authentication measures
- Evaluated, negotiated, and implemented of Serials Solutions E-Journal Portal and ArticleLinker
- Evaluated, negotiated, and implemented campus-wide site license for EndNote, and Reference Manager
- Created, managed, and maintained patron authentication and resource configuration files for EZProxy
- Disseminated information for new online resources to Cataloging and DLS staff for inclusion in OPAC records, local Full-Text Periodical Title and Coverage Database and Library website
- Troubleshoot and resolved connectivity problems with online resources in conjunction with vendors' technical support staff
- Monitored and evaluated DLS effectiveness

- Identified and recommended budget, equipment and staff necessary to fully develop DLS
- Organized and oversaw daily operations
- Supervised and evaluated a staff of two to three librarians, and several student assistants
- Recruited staff; provided for training and supervision of staff; fostered a service culture within DLS staff
- Provided DLS clients with reference services, technical assistance and troubleshooting facilitating access to electronic library resources and services
- Directed delivery of books, articles, and information from either the OSU collection or through ILS from other libraries as needed
- Worked closely with public service department heads to coordinate reference and instruction services for DLS clients and for in-house users
- Developed and oversaw policies and procedures to provide books, articles, and information to DLS clients
- Worked with library Systems and OSU IT Division to provide needed technical support to DLS clients
- Developed remote access guides and instructional materials
- Fostered and maintained relationships with teaching faculty to integrate library resources and library instruction activities into remotely taught courses
- Represented the Library in campus initiatives relative to distance learning
- Facilitated relationships with other OSU System campus libraries
- Promoted awareness of DLS
- Monitored developments in Web technologies and resources, courseware, and electronic delivery mechanisms in support of providing reference, instruction or document delivery to DLS clients
- Oversaw development of the Library's website and supervise the Web Editor
- Provided an effective communication channel between the library administration and DLS staff
- Provided guidance and support for the development of DLS staff to improve their knowledge and skills

August 1999 to December 1999 **Adjunct Instructor, School of Library & Information Studies**
University of Oklahoma

-Taught LIS 5523 Database Searching via Compressed Video to three sites

August 1996 to March 1999 **Reference Librarian, Science & Engineering Division**
University Libraries, Oklahoma State University

Visiting Professor (8/96 - 2/97) Assistant Professor (3/97-3/99)

- Provided reference services to students, faculty, staff, and community patrons
- Collection development and liaison for all Life Sciences Departments
- Online searching (Dialog, STN)
- Bibliographic instruction covering OPAC, networked CD-ROM databases, Internet, HTML authoring, as well as specialized sessions requested by faculty
- Tech coordinator for Library's computer training rooms
- Conceptualized, designed, wrote, and maintained web-based tutorials and guides for Library resources and services

September 1995 to June 1996 **Reference/Instruction Librarian (Interim Appointment)**
University of Wisconsin-Parkside

- Provided reference services to students, faculty, staff, and community patrons
- Served as Collection Development specialist and Department Liaison for Language & Linguistics, Humanities, Multicultural Student Affairs, and

Learning Assistance

- Taught workshops and seminars to support the research needs of students and faculty from these departments
- Facilitated the Library's Information Literacy program (required of all students) through classroom orientation sessions, one-on-one tutoring, and evaluation
- Created multimedia presentations to support instructional programs
- Designed and authored the Library's website
- Coordinated the Gifts program
- Webmaster for the Library's website pages

September 1995 Associate Lecturer

**to School of Library & Information Science,
June 1996 University of Wisconsin-Milwaukee**

- Taught undergraduate courses "Using Information Sources and Services" and "Foundations of Library Research"
- Created presentation materials for the courses using Multimedia ToolBook and PowerPoint

May 1995 Instructor, Outreach and Continuing Education

**to School of Library & Information Science,
June 1996 University of Wisconsin-Milwaukee**

- Taught workshops for diverse student populations on Internet tools and resources

September 1994 Reference Librarian Intern, Golda Meir Library

to University of Wisconsin-Milwaukee

September 1995-Provided patron service at the Reference Desk (20 hours per week)

- Taught library-sponsored workshops covering use of the on-line catalog and a variety of CD-ROM indexes
- Designed and taught specialized workshops for specific classes as requested by professors

AWARDS & SPECIAL RECOGNITION

Graduate of the Last Decade, University of Wisconsin-Milwaukee (2003)

Nominated for participation in the Frye Leadership Institute, a joint project of EDUCAUSE and the Council on Library and Information Resources (1999)

Oklahoma Library Association Outstanding New Librarian (1999)

OTHER RECOGNITION

Graduate Assistantship/Internship - University of Wisconsin-Milwaukee (1994-95)

Graduate Assistantship - Kent State University (1977-78)

Mortar Board (1977)

Sinfonia Scholarship - Kent State University (1973-77)

National Merit Scholar Semi-Finalist (1972)

MEMBERSHIPS

Kappa Delta Pi Honor Society (1998 -)

Oklahoma Library Association (1996 -)

Beta Phi Mu Honor Society (1995 -)

Phi Kappa Phi Honor Society (1995 -)

American Library Association (1994 -)

Association of College and Research Libraries (1994 -)

Library Administration and Management Association (2004-)

Library and Information Technology Association (2003-)
Special Libraries Association (1994 -2004)

SERVICE WITH STATE, REGIONAL, NATIONAL, AND INTERNATIONAL CONSORTIA

--Current

OCLC Global Council Delegate (2009 -)
 Member, Executive Committee (2009 - 2011)
OCLC Americas Regional Council (2009 -)
 Chair and Member of the Executive Committee (2010 - 2011)
 Co-Chair and Member of the Executive Committee (2009 - 2010)
Amigos Library Services Board of Trustees (2009 -)
 Chair (2011 -)
 Vice Chair (2010-2011)
OCLC eResource Advisory Council – Member (2011 -)
Oklahoma Council of Academic Library Directors (OCALD) Database Committee (2009 -)
Oklahoma A&M Libraries Directors Group (2004 -)

--Past

OCLC Members Council (one of five elected representatives serving a second three-year term from the
 14 state Amigos' service area, representing 765 member libraries) (2005 - 2009)
 -Co-Chair, Americas Regional Council Implementation Committee (2008-2009)
 -Chair, Nominating Committee (2008-2009)
 -Chair, WorldCat Public Service Group (2007-2008)
 -Recorder, Nominating Committee (2007-2008)
 -Chair, Amigos Members Council Delegation (2006-2009)
 -Co-Chair, Academic Libraries IV Interest Group (2006-2007)
Greater Western Library Alliance E-Reference Task Force (2004)
Greater Western Library Alliance Collection Development Committee (2004 - 2006)
EPSCoR Science Information Group (2003 - 2006)
Amigos/NetLibrary Collection Management Team (2000 - 2002)

SERVICE IN PROFESSIONAL ORGANIZATIONS, INTERNATIONAL, NATIONAL & STATEWIDE COMMITTEES

--Current

Member, Summon Advisory Board (2009 -)
Referee, Issues in Science & Technology Librarianship (2000 -)

--Past

Co-Chair, Legislative Committee, Oklahoma Library Association (2009 -2011)
Member, Long Range Planning Committee, Oklahoma Library Association (2009 - 2011)
Member, Conference Program Planning Committee, Oklahoma Library Association (2009 - 2011)
Oklahoma Chapter Councilor, American Library Association Council (2006-2009)
Member, Executive Board, Oklahoma Library Association (2006 - 2009)
Member, Endowment Committee, Oklahoma Library Association (2006 - 2009)
Member, Budget Committee, Oklahoma Library Association (2005 - 2009)
Co-Chair, Science & Technology Library Management Discussion Group, Association of College
 and Research Libraries (2005)
Chair, Oklahoma Library Association Past Presidents' Breakfast and Annual Giving (2005)
Member, Budget Committee, Oklahoma Library Association (2005 - 2008)
Past President and Executive Board Member, Oklahoma Library Association (2004 - 2005)
Chair, Budget Committee, Oklahoma Library Association (2004 - 2005)
Editorial Board, INNOVATE: Journal of Online Education, a peer-reviewed e-journal (2004 - 2006)
Member, Endowment Committee, Oklahoma Library Association (2003 - 2005)
Member, Legislative Committee, Oklahoma Library Association (2003 - 2005)

President, Oklahoma Library Association (2003 - 2004)
Member, Strategic Planning Task Force, Oklahoma Library Technology Network (2003 - 2004) Member,
Advisory Board, Friends of Libraries in Oklahoma (2003 - 2005)
Member, Oklahoma Library Technology Network Advisory Council (2002 - 2004)
Member, Oklahoma Council of Academic Library Directors Database Selection Committee (2002 - 2003)
Chair, Long Range Planning Committee, Oklahoma Library Association (2002 - 2003)
Referee, Reference & User Services Quarterly (2001 - 2004)
Member, Program Planning Committee, South Central Voyager Users' Group (2001 - 2002)
Chair, Annual Conference Program Committee, Oklahoma Library Association (2001 - 2002)
Chair, Library Education Division, Oklahoma Library Association (2000 - 2001)
Member, Oklahoma Library Technology Network Database Selection Committee (2000 - 2003)
Case Study Editor, The Technology Source (2000 - 2003)
Editorial Board, The Technology Source (1999 - 2004)
Board Member, Webmaster, Newsletter Editor, and Conference Planning Group,
Oklahoma Chapter, Association of College and Research Libraries (1998 - 1999)
Member, OLA Ethics Committee (1996 - 1997)

LIBRARY COMMITTEES

--Current

Sabbatical and Research Leave Task Force (2009 -)
Dean's Advisory Group (2004 -)
Collection Development Committee (1999 -)
Library Administrative Council (1998 -)

--Past

Summon Library Beta Development Task Force (Chair) (2008-2010)
Multimedia Acquisition Task Force (Advisory consultant) (2008-2009)
Gift Book Task Force (Advisory consultant) (2008-2009)
Search Committee (Chair) for Head, Digital Initiatives (2005)
Working Group (Chair) on Online Library Catalog Upgrade (2005)
Faculty Reception Committee (Chair) (2005)
Search Committees for Associate Dean of Research & Instruction, Associate Dean of Planning &
Assessment, and Planning & Assessment Librarian (2005)
Endeavor Voyager Implementation & Upgrade Team (2000 - 2004) (NOTIS to Endeavor Voyager
Migration)
Reappointment, Promotion, and Tenure Committee (2000 - 2002; 2003 - 2004)
Search Committee for Engineering Librarian (2001)
Search Committee (Chair) for Assistant Digital Library Services Librarian (2001)
Public Service Heads Group (1999 - 2005)
Library Faculty Association (Chair) (1999 - 2000)
-Retirement Celebration Committee for Heather Lloyd (Chair) (2000)
Library Faculty Association Bylaws Committee (Chair) (1998-1999)
Search Committee (Chair) for Assistant Digital Library Services Librarian (1999)
Search Committee for Patents/Digitization Librarian (1999 - 2000)
Automation Committee (elected representative of the Library Faculty) (1997 - 1999)
-Library Management System RFP Evaluation Sub-Committee (1998 - 1999)
Search Committee for Assistant Systems Librarian (1997-1998)
ELLSA Ways & Means Committee (Chair, 1997 - 1998) (Member, 1998 - 1999)
Electronic Journals Committee (Chair) (1998)
Digitization Task Force (Chair) (1998)
Library Faculty Association (Chair) (1999 - 2000)
PETE Screens Committee (1998 - 2000)
Edmon Low Library Staff Association (ELLSA) Executive Board (1997 - 1998)

Internet Training Committee (1997 - 2000)
Library Outstanding Employee Committee (1997)
ELLSA Social Committee (1997 - 1998)
Online Encyclopedia Review Committee (Chair) (1997)

UNIVERSITY COMMITTEES

--Current

Long Range Planning and Information Technology Committee (2011 -)
University Technology Fee Committee (2005 -)

--Past

Africa-US Higher Education Initiative Committee (2008)
Course Management System Selection and Implementation Group (2006 -2007)
OSU Campus Master Plan Committee (Library Representative) (2005)
Faculty Council Long Range Planning & Information Technology Committee (2003 - 2006)
North Central Accreditation Research Subcommittee (2003 - 2005)
Academic Computing Advisory Committee (2000 - 2001)
Student Technology Fee Committee (2000 - 2001)
Distance Learning Advisory Committee
 -Infrastructure Sub-Committee (1998 - 2000)
 -Ad-hoc member Student Services Sub-Committee (1999)
Student Conduct Committee (1997 – 2003)
Western Governors University (WGU) Planning Group (1997 - 1998)
OSU Representative to WGU Library Services Task Force (1997 - 1998)

CONSULTING

Fort Hays State University – On-site work with librarians and staff on their Aquabrowser implementation (2009)
Summon[®] Advisory Board (2009 -)
Bowker Library Advisory Board (2009 -)
Lea County (NM) Distance Education Consortium
 (Sub-contract with Bierman & Associates, Las Vegas, NV, 2000)
Survey of Cooperative Database Subscription Programs (Phase I, II, and Summary)
 Oklahoma State Regents for Higher Education and Oklahoma Council of Academic Library Directors (1999-2000)
International Thomson Publishing, Electronic Textbook Initiative (1999)
Advising on Webpage development for Consejo Nacional de Cultura de Ecuador (July 1997)

PUBLICATIONS

Forthcoming Chapter: “Putting Discovery Systems Where Users Are.” 2012. in Planning and Implementing Resource Discovery Tools in Academic Libraries. IGI Global. Co-authored with Scott Garrison and Carlos Rodriguez.
Pre-publication review of Electronic Journal Management Systems : Experiences from the Field, edited by Gary Ives (Haworth Press, 2005).
“A Comprehensive Inventory of Technology and Computer Skills for Academic Reference Librarians.” 2001. Proceedings of the Twenty-Second National Online Meeting. Medford, NJ: Information Today, Inc.
“Building and Maintaining a Local Database for Electronic Journal Access Points.” 2001. Proceedings of the Contributed Papers Session (Science & Technology Division). San Antonio: Special Libraries Association.
“If We Build It, Will They Come?” 2000. Proceedings of the Twenty-First National Online Meeting. Medford, NJ: Information Today, Inc.

- “Internet Resources in Botany.” 2000. College & Research Libraries News 61 (6). Co-authored with Lori Bronars, Biological Sciences Reference Librarian, Yale University Library
- “Putting Your Course Online: A Comparison of Courseware Development Tools.” 1999. Proceedings of the Twentieth National Online Meeting. Medford, NJ: Information Today, Inc. 341-362.
- “Applying Instructional Design Principles to the Development of Web-Based Tutorials for Library Instruction.” 1999. Proceedings of the Contributed Papers Session (Biomedical and Life Sciences Division). Minneapolis: Special Libraries Association.
- “Dictionary of Multimedia and Internet Applications: A Guide for Developers and Users”, by Francis Botto. (Book Review) E-STREAMS 2 (12). Available: http://www.e-streams.com/es0212/es0212_598.htm
- “Merriam-Webster's Medical Audio Dictionary: Today's Health-Care Language”, (CD-ROM). (Review) E-STREAMS 2 (8). Available: http://www.e-streams.com/es0208/es0208_430.htm
- “DNA Markers: Protocols, Applications, and Overviews”, edited by Gustavo Caetano-Anollés, and Peter M. Gresshoff. (Book Review) E-STREAMS 2 (7). Available: http://www.e-streams.com/es0207/es0207_404.htm
- “Developing Web-based Tutorials for Online Databases.” 1998. Proceedings of the Nineteenth National Online Meeting. Medford, NJ: Information Today, Inc. 275-288.
- “Development of Web-Based Tutorials for Online Databases.” 1998. Issues in Science and Technology Librarianship n17 (Winter). [Online]. Available: <http://www.library.ucsb.edu/istl/98-winter/article3.html>.
- "Library Research Survival Guide." *IN* French, D. Investigating Biology: A Laboratory Resource Manual. 1998. New York: Harcourt Brace.
- "Fishes of the Gulf of Mexico: Texas, Louisiana, and Adjacent Waters", 2nd edition by H. Dickson Hoese, Richard H. Moore. (Book Review) E-STREAMS 1 (10). Available: http://www.e-streams.com/es0110/es0110_218.htm
- “Virtuality and the Future of the Printed Word: The Impact on Academic Libraries.” 1996. Technical Services Quarterly 13 (Spring): 39-70.
- “Latin American/Spanish Language Resources on the World Wide Web.” 1995. National Network of Libraries of Medicine Newsletter (Southeast region).

COURSE, WORKSHOP, & CONFERENCE PRESENTATIONS

- The Ultimate Debate: Library Web Scale Discovery Services: Paradigm Shift or More of the Same? - LITA Internet Resources and Services Interest Group – ALA Annual Conference (Invited Panelist) (June 2011)
- Blurring of lines: Next-generation ILS offerings, aggregation platforms and discovery services – Summon Advisory Board (Invited Speaker/Moderator) (June 2011)
- Is Google Winning? – Hawaii Library Association Annual Conference (Invited Speaker) (November 2009) <http://hla.chaminade.edu/conference/conf2009/program.html>
- Where Do We Go From Here – The Next Decade for Libraries? – Hawaii Library Association Annual Conference (Invited Panelist) (November 2009)
- Working Together Apart: Using New Technology – Oklahoma Library Association Workshop (Invited Speaker) (October 2009)
- Building ROI through Discovery: Leveraging the Value of the Library Collection – Library Journal Webcast (Invited Speaker) (July 2009) <http://www.libraryjournal.com/article/CA6668563.html>
- Libraries: Value Beyond Google for Today's Scholars and Researchers – National Federation of Advanced Information Services/Drexel University (Invited Speaker) (June 2009) http://info.nfais.org/info/Prestamo_Google_09.ppt
- Is Google Winning? – Amigos Member Annual Conference – (Invited Speaker) (May 2009)
- Digital Libraries Panel – Knowledge and Project Management Symposium – Tulsa, OK (Invited Panelist) (August 2008)
- OSU New Faculty Orientation Research Panel (August 2008)

Head to Head: Comparing search success rates through a traditional web-OPAC interface vs. a “NextGen” interface – Oklahoma Library Association Annual Conference – Tulsa, OK (April 2008)

Jumping in With Both Feet: An AquaBrowser Implementation Tale – OK Association of College and Research Libraries Chapter Annual Conference – Tulsa, OK (Invited presenter) (November 2007)

AquaBrowser Implementation at Oklahoma State University - Five College Librarians' Council Conference on Next Generation Library Catalogs – Amherst, MA (Invited presenter) (November 2007)

Jumping in With Both Feet: An AquaBrowser Implementation Tale – South Central Voyager Users Group Meeting – Stillwater, OK (October 2007)

OSU New Faculty Orientation Research Panel (August 2007)

Library e-Resources Update – OSU Associate Deans for Research (October 2006)

OSU New Faculty Orientation Research Panel (August 2006)

Quick Primer on Copyright & Fair Use (Class Presentations), CIED4453 (January 2006), (August 2006), MUSI5113 (November 2006)

Quick Primer on Copyright & Fair Use (Class Presentations), CIED4453 (January 2005), CS4883 (April 2005), CIED4453 (August 2005), CS4883 (September 2005), MUSI5113 (November 2005)

OSU New Faculty Orientation Research Panel (August 2005)

Library Services for Online Course Support (OSU CTLE Faculty Seminar Presentation) (May 2005)

Quick Primer on Copyright & Fair Use (Class Presentations), CIED4453 (January 2004), CIED4453 (August 2004), MUSI5113 (November 2004)

The Database Do-Si-Do: How to Make Electronic Resources Your Library Partners (Invited Presenter) - Oklahoma Library Association Workshop, Oklahoma City, OK (January 2004)

"Just the Facts, Ma'am": A Practical Guide to the USA PATRIOT Act (Invited Presenter and Panel Member) - Oklahoma Library Association Workshop, Oklahoma City, OK (November 2003)

Quick Primer on Copyright & Fair Use (Guest Presenter) – OSU System Information Technology Division, Stillwater, OK (June 2003)

Friends of Libraries in Oklahoma Leadership Retreat (Invited Panel Member), Ardmore, OK (May 2003)

Continuing Your Library Education in Oklahoma (Panel Member) - Oklahoma Library Association Annual Conference, Oklahoma City, OK (March 2003)

How to Get Involved in OLA (Table Talk Presenter/Moderator) - Oklahoma Library Association Annual Conference, Oklahoma City, OK (March 2003)

Quick Primer on Copyright & Fair Use (Guest Presenter) – OSU Educational Technology Brown Bag Series, Stillwater, OK (February 2003)

Quick Primer on Copyright & Fair Use (Guest Presenter) – OSU College of Education Technology Support Staff, Stillwater, OK (January 2003)

Am I a Dinosaur? - or - Native Interface vs. SimulSearch: Is there a significant difference? (Invited Presenter) – South Central Voyager Users Group, Galveston, TX (October 2002)

Ethics in the Web World (Invited Presenter) – Oklahoma Library Association Web Mini-Conference, Oklahoma City, OK (July 2002)

Online Journal Aggregators and Full Text Journals (Invited Workshop Presenter; workshop for researchers and librarians) –The Samuel Roberts Noble Foundation, Ardmore, OK (May 2002)

Using the Web for Research: A Workshop for Students & Faculty of Hong Kong Polytechnic University (Invited Workshop Presenter) – Real-Time Video Conference from Stillwater, OK to Hong Kong (April 2002)

EBSCO Databases: Maximizing Benefits in Your Library (Invited Presenter) - Oklahoma Library Association Annual Conference, Tulsa, OK (April 2002)

E-Reserves: Using Links to Full-Text Electronic Journals & Locally Stored Content (Invited Co-presenter with Carolyn Warmann) – National Voyager Users Group Meeting, Chicago, IL (April 2002)

Copland and Bernstein are Alive and Well and Living on the Web (Invited Presenter) - College Music Society South Central Regional Conference, Oklahoma City, OK (March 2002)

E-Reserves: Using Links to Full-Text Electronic Journals & Locally Stored Content (Invited Co-presenter with Carolyn Warmann) - South Central Voyager Users Group, Ardmore, OK (October 2001)

Building and Maintaining a Local Database for Electronic Journal Access Points (Contributed Paper) - Special Libraries Association Science & Technology Division, San Antonio, TX (June 2001)

A Comprehensive Inventory of Technology and Computer Skills for Academic Reference Librarians- National Online Meeting, New York (May 2001)

What Does an Oklahoma Librarian Look Like? Results of a Demographic Survey of Oklahoma Library Association Members - Oklahoma Library Association Annual Conference, Oklahoma City, OK (April 2001)

A Comprehensive Inventory of Technology and Computer Skills for Academic Reference Librarians (Contributed Paper) - Oklahoma Library Association Annual Conference, Oklahoma City, OK (April 2001)

Anytime, Anywhere Access to Library Resources: Making it Happen on a Shoestring (Invited Presenter) - 34th Annual Oklahoma Association of Community Colleges Conference, Oklahoma City, OK (March 2001)

The Library of Congress' American Memory Project (Invited Presenter) - Uruguay Library Association & National Library of Uruguay, Montevideo, Uruguay (December 2000)

The Impact of Electronic Resources on the Organization of Academic Libraries in the United States (Invited Presenter) – Universidad de ORT, Montevideo, Uruguay (November 2000)

Browser Tips & Tricks (Invited Presenter) - Oklahoma Library Association Workshop, Oklahoma City, OK (October 2000)

Fishing for Feedback: Finding the Right Bait - Distance Teaching & Learning 2000, Madison, WI (August 2000)

Customizing Endeavor WebVoyage (Invited Presenter) - Oklahoma A&M Libraries, Stillwater, OK (July 2000)

Library Resources for Distance Learning (Invited Presenter) – Oklahoma Association of Community College Instructional Administrators Annual Conference, Oklahoma City (June 2000)

If We Build It, Will They Come? (Digital Library Services at Oklahoma State University) – National Online Meeting, New York (May 2000)

The Amigos/netLibrary Shared Resource Collection - Oklahoma Library Association Annual Conference, Tulsa, OK (April 2000)

If We Build It, Will They Come? (Digital Library Services at Oklahoma State University) - Oklahoma Library Association Annual Conference, Tulsa, OK (April 2000)

Electronic Resources, Libraries, and the Law (Invited Presenter) - Oklahoma Library Association Workshop, Stillwater, OK (March 2000)

Don't Look Now--I'm Virtual!! Effective Web Teaching Strategies (Invited Presenter) - Oklahoma Library Association Workshop, Shawnee, OK (March 2000)

The State of the Internet (Invited Presenter) – Metropolitan Library System, Oklahoma City, OK (January 2000)

Applying Instructional Design Principles to the Development of Online Library Instruction Materials – Special Libraries Association, Minneapolis (June 1999)

Putting Your Course Online: A Comparison of Courseware Options – National Online Meeting, New York (May 1999)

The State of the Internet - Taking Control of the Internet (Invited Presenter) - Oklahoma Library Association Workshop, Oklahoma City, OK (April 1999 and October 1999)

Effective Bibliographic Instruction - Traditional or New? (Panel Presenter) – Oklahoma Library Association Annual Conference, Enid, OK (March 1999)

Web-Based Training for Library Instruction (Contributed Paper) - Oklahoma Library Association Annual Conference, Enid, OK (March 1999)

Putting Your Organization on the Web: From Idea to Reality for Oklahoma ACRL – Poster Session, Oklahoma Library Association Annual Conference, Enid (March, 1999)

Putting Your Course Online: A Comparison of Web-based Courseware (Invited Presenter for Half-day Workshop) – League for Innovation Conference on Information Technology, Miami, FL (November, 1998)

Designing Web-Based Library Instruction Materials (Invited Presenter) - Oklahoma Bibliographic Instruction Council, Edmond, OK (September 1998)

Searching the Web (Invited Workshop Leader) - Southeastern Public Library System, McAlester, OK (August 1998)

Using Technology in the Classroom (Invited Presenter) – Faculty Development Seminar, Oklahoma Baptist University, Shawnee, OK (August 1998)

Developing Web-based Tutorials for Library Instruction - National Online Meeting, New York (May 1998).

Using Internet/World Wide Resources at the Reference Desk (Invited Workshop Leader) - Southeastern Public Library System, McAlester, OK (May 1998).

Developing Web-Based Tutorials for Online Databases. Southwest Regional Conference on Innovative Teaching Southeastern Oklahoma State University, Durant, OK (March 1998)

Internationalizing the Curriculum: Online Resources for Scholarship & Research - Internationalizing General Education Conference, Atlanta, GA (March 1998).

Transfer of Knowledge & Scholarship Among Nations: Online Resources for Scholarship & Research - Phi Beta Delta International Conference, held in conjunction with the Third Congress of the Americas, Puebla, Mexico (March 1998).

The Role and Duties of Academic Reference Librarians in the United States - Universidad Nacional, Loja, Ecuador (June, 1997)

The Impact of Electronic Resources on Academic Libraries in the United States - Biblioteca Lincoln/Fulbright Commission-Ecuador, Quito, Ecuador (July 1997)

Research Tools for Graduate Students in the Life Sciences - Edmon Low Library, Oklahoma State University (September, 1997)

Basic Internet, Advanced Internet, Basic HTML, Advanced HTML, Using ProQuest Direct, PETE (Online Catalog) - Oklahoma State University (August 1996 - present)

Putting Your Library on the Web - Interconnect '96, Oklahoma State University-Okmulgee (October 1996)

Web Resources for Reference Services - Interconnect '96, Oklahoma State University-Okmulgee (October 1996)

Technology in Spanish and Foreign Language Instruction - Interconnect '96, Oklahoma State University-Okmulgee (October 1996)

Enhancing Productivity on the Internet, Marketing Your Business on the Internet, Using Netscape to Access the WWW - Business & Industrial Development Division, OKC Community College (May 1996)

HTML Authoring - Outreach Division, School of Library and Information Science, University of Wisconsin-Milwaukee (Spring Semester 1996)

Using Internet/World Wide Resources at the Reference Desk - Milwaukee County Federated Library System (February 1996)

Using Information Sources and Services - School of Library and Information Science, University of Wisconsin-Milwaukee (Fall Semester 1995, Spring Semester 1996)

Foundations of Library Research - School of Library and Information Science, University of Wisconsin-Milwaukee (Fall Semester 1995)

Information Literacy - University of Wisconsin-Parkside (University-wide requirement for all students) (Fall Semester 1995, Spring Semester 1996)

Discovering Research - University of Wisconsin-Parkside (Fall Semester 1995, Spring Semester 1996)

Internet Resources for Foreign Language Teachers - Marquette University Continuing Education Division (November 1995)

An Overview of Research Materials for the Study of Shakespeare - University of Wisconsin-Parkside (November 1995)
 Accessing Library Resources on the World Wide Web - Quito, Ecuador - for librarians from Universidad de San Francisco, Universidad Catolica, Fulbright Ecuador, and Biblioteca Lincoln (July 1995)
 World Wide Web Resources for Banking and Finance - Quito, Ecuador - for employees of the Banco del Pacifico (July 1995)
 The World Wide Web - Outreach Division, School of Library and Information Science, University of Wisconsin-Milwaukee (June 1995-May 1996)

UNIVERSITY AND COMMUNITY SERVICE

New Faculty Orientation Research Panel Member (August 2005, 2006, 2007, 2008, 2009, 2010)
 Dissertation Committee – College of Education (2005 -2007)
 ALPHA – Registration/Check-in Volunteer (August 2004)
 ALPHA – Information Technology Fair Presenter (August 2003)
 ALPHA – Information Tent Volunteer (August 1999, 2000, 2002)
 OKCCC Arts Festival Volunteer (September 1999, 2000, 2001, 2002, 2003, 2004)
 ALPHA – Barbeque Clean-up (August 1998)
 Co-Chair – Taste of the West – Central OK Fulbright Chapter (November 1998)
 Metropolitan Library System Internet Coach (Summer 1997)
 Discussions with Enitha Costa, General Director of Libraries, Universidad Nacional de Loja & Jamil Ramon, Head of Library Systems (June 1997)
 Meetings with Chancellor, Rector, & Vice Rectors at Universidad Técnica Particular de Loja
 Discussion topic: curriculum for a program in Library Science (June 1997)
 Presentations to library staff at Universidad Nacional de Loja
 Topics: “Programs of Study in Library Science in the United States”
 and “The Work of a Reference Librarian in an Academic Library in the United States” (June 1997) (text of these presentations published in **Informe**)
 Discussions with Raul Ortiz, University Librarian, & D. Ponce, Systems Technician, Universidad de Cuenca - topic: electronic resources (June 1997)
 Discussions with Ing. Salvador Monsalve - topic: GIS activities at Universidad de Cuenca
<http://192.188.48.4/> (June 1997)
 Web training session for Bi-National Center (Cuenca) Librarian & Richard Boroto, Director (June 1997)
 Presentation at Lincoln Library (Quito) - topic: “Academic Libraries in the United States: Current State of Affairs” (June 1997)
 Meetings with Librarians at Universidad San Francisco de Quito (July 1997)
 ALPHA - Kerr Hall check-in (August 1997)
 ALPHA Library Tours (August 1997)

NON-LIBRARY WORK EXPERIENCE

1992-1994 Regional Director, Music on the Move (Milwaukee, WI)
 1991-1995 Adjunct Faculty/Guest Lecturer, Music Appreciation,
 Milwaukee Area Technical College (Milwaukee, WI)
 1990-1994 Faculty Member, Music on the Move (Milwaukee, WI)
 1990-1995 Staff Pianist, Milwaukee Ballet School (Milwaukee, WI)
 1982-1995 Certified Adjudicator, Wisconsin School Music Association;

Solo, Ensemble, and Concert Group Festivals, District and State;

1982-1996 Studio Piano and Cello Teacher (Milwaukee, WI)

1981-1982 Faculty, Wisconsin Conservatory of Music (Milwaukee, WI)

1979-1981 Assistant to the Division Manager, Commercial Leasing Department,
The Horne Company Realtors (Houston, TX)

1978-1979 Director of Operations and Development, The Youth Symphony
of the United States (Houston, TX)

1977-1978 Graduate Assistant, School of Music, Kent State University (Kent, Ohio)

1976-1978 Cellist, Akron Symphony Orchestra (Akron, Ohio)

1976-1977 Director, Artist Lecture Series, Kent State University (Kent, Ohio)

1974-1978 Cellist, Canton Symphony Orchestra (Canton, Ohio)